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Course helps Evans staff conserve resources

By Jeff Troth, MEDDAC PAO

Money, material, equipment and people are limited, no matter what you do. Just like other organizations, Evans Army Community Hospital has a limited supply of these finite resources.

To ensure that Evans is a good steward of its resources and to better serve its patients, medical providers and administrators attended a business analysis class Aug. 29 to Sept. 1.

“Organization resources are limited so if you are going to implement a solution to a problem you certainly want to make sure that you pick the right one,” said R. Kerry Bowels, the course instructor with Graduate School USA. “You want the right solution so that you aren’t wasting resources – time, money or people.”

The four-day course taught attendees how to identify and analyze requirements, assess proposed solutions and allocate requirements, define transition requirements and validate a solution, and analyze and organize requirements within the solution scope. Bowels said that staff members are probably already doing these things.

“They just do it informally, and they don’t realize that there is a set process already in place,” Bowels said. “Our goal is to formalize the process to get consistency, so that they aren’t missing any of the steps and that they’re not just going by a gut feel on what to do.”

“The training has been phenomenal,” said Denise Acevedo, a health system specialist at the Army Wellness Center here on Fort Carson. “Kerry has shown us how to break down the different segments and has shown us different ways to communicate in a group in order to present different ideas.”

The class not only consisted of lectures, but also small group discussions where they had to come up with solutions for a given issue.

“One of the things we talked about was analyzing the stakeholder, your patients, needs,” said Bowels. “We need to know what their needs are and determine the best way to fulfill those needs.”

“In the long run this course will help us to better manage all of our resources,” said Acevedo. “This will help us to give our patients what they need, which means great customer service, because our patients are what we are here for.”



Evans Army Community Hospital staff work in small groups during a class on business analysis that gave them the tools needed prioritize, organize and allocate requirements based on available resources. (Photo by Jeff Troth)